WISCONSIN DEPARTMENT OF REGULATION & LICENSING



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STATE OF WISCONSIN BEFORE THE BOARD OF NURSING

IN THE MATTER OF THE DISCIPLINARY PROCEEDINGS AGAINST

FINAL DECISION AND ORDER 97 NUR 195

KAREN ANN CHRISTENSEN,R.N..
RESPONDENT.

LS9805084NUR

The Parties to this action for purposes of Wis Stats. sec. 227.53 are:

Karen Ann Christensen Pioneer Villa Apt. 108 McGregor, MN 55760

Board of Nursing P.O. Box 8935 Madison, WI 53708-8935

Department of Regulation and Licensing Division of Enforcement P.O. Box 8935 Madison, WI 53708-8935

The parties in this matter agree to the terms and conditions of the attached Stipulation as the final decision of this matter, subject to the approval of the Board. The Board has reviewed the Stipulation and considers it acceptable. Accordingly, the Board in this matter adopts the attached Stipulation and makes the following:

FINDINGS OF FACT

- 1. Karen Ann Christensen (D.O.B. 1/05/40) is duly licensed as a registered nurse in the state of Wisconsin (lic #109850). This license was first granted on May 7, 1992.
- 2. Respondent's most recent address on file with the Department of Regulation and Licensing is Pioneer Villa Apt. 108, McGregor, MN 55760. Respondent's permanent address after April 10, 1998 will be 34666 Andrie Street, NW, Princeton, MN 55371. Respondent's current mailing address is 34666 Andrie Street N.W., Princeton, MN 55371.
- 3. On August 7, 1997, the Minnesota Board of Nursing entered an Order accepting the voluntary surrender by Respondent of her license to practice as a nurse Based upon conduct by Respondent in the performance of her nursing duties during the period September 20, 1993

through January 9, 1995. A copy of the Minnesota Stipulation and Consent Order is attached hereto and incorporated herein.

4. Respondent is not currently practicing as a nurse, and tenders the voluntary surrender of her license to practice as a nurse in the state of Wisconsin.

CONCLUSIONS OF LAW

By the conduct described in the Minnesota Stipulation and Consent Order incorporated into paragraph 3, above, Karen Ann Christensen is subject to disciplinary action against her license to practice as a registered nurse in the state of Wisconsin, pursuant to Wis. Stats. sec. 441.07(c) and (d) and Wis. Adm. Code sec. N 7.03(1) (a), (b) and (c) and N 7.04 (15).

ORDER

NOW, THEREFORE, IT IS HEREBY ORDERED:

- 1. The stipulation of the parties is accepted.
- 2. The VOLUNTARY SURRENDER by Karen Ann Christensen of her license to practice as a registered nurse in the state of Wisconsin is accepted.
- 3. In the event Respondent shall ever re-apply for a license to practice as a nurse in the state of Wisconsin, she shall, in addition to all other requirements for licensure, demonstrate to the satisfaction of the Board of Nursing that she can safely and reliably perform nursing functions.

By: Ruth & Lingfun from Vice Chou May 8, 1998

4. This Order shall become effective upon the date of its signing.

Wisconsin Board of Nursing

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BEFORE THE MINNESOTA

BOARD OF NURSING

In the Matter of Karen A. Christensen, R.N License No. 57552-2

STIPULATION AND CONSENT ORDER

STIPULATION

Karen A. Christensen, R.N. ("Licensee"), and the Minnesota Board of Nursing Review Panel ("Review Panel") agree the above-referenced matter may be resolved without trial of any issue or fact as follows:

I.

JURISDICTION

- 1. The Minnesota Board of Nursing ("Board") is authorized pursuant to Minnesota Statutes chapter 148 (1994) to license and regulate professional nurses and to take disciplinary action as appropriate.
- 2. Licensee holds a license from the Board to practice professional nursing in the State of Minnesota and is subject to the jurisdiction of the Board with respect to the matters referred to in this Stipulation and Consent Order.

II.

BACKGROUND

3. On April 10, 1997, the Review Panel, composed of Carol Belland, Board member, and Rene Panelli, Assistant Director of the Board, served on Licensee a Notice of Conference with Board of Nursing Review Panel ("Notice") which scheduled a conference for May 2, 1997. On April 22, 1997 the Board reviewed Licensee's written response to the allegations contained in the Notice of Conference. Prior to the conference Licensee requested that the conference be rescheduled. Board staff granted Licensee's request and the conference was rescheduled for May 16, 1997. During a telephone conversation on May 16, 1997,

Licensee told Board staff her husband was ill and she would need to cancel the conference. Licensee also indicated she was not working and was not sure when she would practice nursing again. Board staff informed Licensee about the option of voluntarily surrendering her current registration certificate and she indicated a desire to do so. The Review Panel determined the matter could be resolved with a stipulation and consent order for voluntary surrender of Licensee's current registration to practice professional nursing.

4. Licensee was advised by the Board's representatives that she may choose to be represented by legal counsel in this matter. Licensee knowingly waived legal representation.

III.

FACTS

- 5. The parties agree this Stipulation and Consent Order is based upon the following facts: While Licensee was employed at St. Mary's Medical Center, Duluth, Minnesota, the following occurred:
- a. On September 20, 1993, client MG's mother contacted the facility and requested Licensee no longer be assigned to care for client MG. Licensee required frequent direction in her nursing assessment of client MG, and as a result, client MG's parents were nervous when she provided care to client MG. In her written response received on April 22, 1997, Licensee said she had recently fractured her wrist and occasionally wore an arm brace. Licensee said MG's mother was annoyed by the brace and asked Licensee not to wear it. Without the brace, however, Licensee did not have full use of her hand and was clumsy in her patient cares.
- b. On October 25, 1993, client KB's caregiver requested Licensee only be assigned the night shift for client KB. Licensee incorrectly applied client KB's colostomy bag. Licensee failed to remove the plastic from the opening of the pouch which caused the stool to backup and excoriate client KB's peristomal area. Licensee was nervous and not confident in the cares which she provided to client KB.

- c. On April 15, 1994, client AK's caregiver requested Licensee no longer be assigned to care for client AK because her clothing had a heavy odor of cigarette smoke. Client AK had a diagnosis of asthma. Licensee's supervisor discussed the option of the smoking cessation program offered through the Employee Assistance Program. Licensee's supervisor informed Licensee that because of the two previous clients' requests to no longer have her assigned to provide nursing care, in addition to this request, Licensee's assignment options were limited. Licensee was informed that she would be oriented to another client. Subsequent to this Licensee attempted to quit smoking and to eliminate the smoke odor from her clothing.
- d. On July 20, 1994, Licensee notified her supervisor regarding a concern with a client. On July 17, 1994, while providing care to client SF, the foster mother requested Licensee provide care to client SF without any lights on. Licensee was concerned with this request because client SF had been sick with episodes of emesis, diarrhea, and increased temperature. Licensee's supervisor asked why Licensee did not notify the on-call nurse or discuss the issue with the foster mother. Licensee explained she did not act on the matter because of previous clients' families complaints about her. Licensee's supervisor advised Licensee to notify the on-call staff to assist her with any future dilemmas. In her written response received on April 22, 1997, Licensee indicated she had been assured the on-call nurse was aware of this situation.
- e. On August 2, 1994, client KB's caregiver continued her request that Licensee only be assigned to work the night shift when caring for client KB. Licensee was nervous when she provided nursing care to client KB. This caused the client to become agitated and increased client KB's risk for fractures.
- f. On September 28, 1994, client SF's foster mother notified the agency that she was uncomfortable with Licensee's nursing practice and requested she no longer be assigned to care for client SF. Client SF was located on the second floor on an apnea monitor. On one occasion, Licensee left the client and went outside for approximately twenty minutes to

smoke a cigarette. In addition, Licensee frequently apologized when she provided care to client SF.

- g. On October 3, 1994, Licensee's supervisors met to discuss the concerns with her nursing practice as stated above.
- h. On October 7, 1994, Licensee met with her supervisors to discuss: (1) the safety issue involved in her decision to leave client SF to go smoke; and (2) the one year of documented problems with clients' families and their requests that Licensee no longer be assigned to care for their family members. Licensee was placed on a leave of absence effective on October 6, 1994. Licensee was required to have a "fitness for duty evaluation" of her ability to work as a nurse in home care. This evaluation was scheduled for October 10, 1994. Licensee's supervisor informed Licensee that her return to work would depend on the physician's approval and her successful completion of any recommendations. In addition, Licensee was again advised to seek assistance from the Employee Assistance Program.
- i. In a letter dated October 12, 1994, Dr. Jed Downs summarized his evaluation of Licensee's fitness for duty. Dr. Downs recommended Licensee take an additional ten days to get started on antidepressants at which time she would be able to function as a registered nurse in home care. Dr. Downs also recommended psychotherapy for unresolved grief issues.
- j. On October 17, 1994, Licensee began psychotherapy. Therapy focused on grief issues, assertiveness and smoking cessation.
- k. On October 20, 1994, Licensee's supervisors met with Licensee to discuss her return to work. Licensee's previous work performance issues of unsafe patient care and non-confident nursing practice as described above were reviewed. Licensee's supervisors requested she develop a written plan addressing her return to practice.
- 1. On October 24, 1994, Licensee's supervisors met with Licensee to discuss her written "return to work" plan and informed her of their expectations for her successful return to work. At the meeting, Licensee stated she continued to use a nicotine patch and see a

psychotherapist to assist her in smoking cessation. Licensee also stated she had many personal losses in a short time period and experienced depression due to unresolved grief issues. As a result, Licensee began attending grief support meetings.

- m. On October 31, 1994, Licensee's supervisor developed a Behavioral Contract for Licensee, which included a review of her work performance issues as described above, a plan of correction, expected outcomes, and evaluation criteria. The Behavioral Contract was reviewed with Licensee and Licensee's supervisor informed Licensee that her progress would be evaluated on a weekly basis for one month. Future evaluations would be based on her progress in meeting the performance expectations. Licensee was advised that further incidents could result in termination of her employment.
- n. On November 8 and 14, 1994, Licensee's supervisor met with Licensee to review her progress and compliance with her Behavioral Contract.
- o. On December 19, 1994, Licensee's supervisor discussed the care Licensee provided to client DL and an incident regarding a bath. Client DL's mother wanted to bathe client DL. However, Licensee argued with client DL's mother regarding the bath. In this meeting Licensee also admitted to her supervisor that she resumed smoking after being in an automobile accident on December 9, 1994. In her written response received on April 22, 1997, Licensee said DL's mother was ill this day and appeared weak. Licensee offered to bathe DL but the mother refused. Licensee stood by while the mother gave the bath.
- p. On December 20, 1994, Licensee provided care to client DL. Licensee telephoned the agency on three occasions during her shift; using the telephone located in the parents' bedroom despite their instructions to the contrary. In her written response received on April 22, 1997, Licensee said she used the telephone located in the parents' bedroom because the other household telephone had been removed, and Licensee needed to order medicine, formula and diapers for the client as the parents had forgotten to do so.
- q. On December 22, 1994, Licensee's supervisor met with client DL's parents. The parents indicated a need for nurses who respect their wishes to stay out of their

bedroom. The parents stated they were generally uncomfortable with the nursing care Licensee provided, and specifically expressed concerns about her frequent coughing around client DL and her kissing DL.

- r. On December 23, 1994, Licensee went to client DL's apartment to retrieve a folder and attempted to enter even though no one was home. Licensee demanded the homeowner's daughter let Licensee into client DL's apartment and informed her that client DL's mother was in the hospital undergoing a procedure. The homeowner's daughter refused to let Licensee into the apartment although Licensee continued to demand admittance. The homeowner's daughter felt threatened by Licensee and eventually closed the door on her. In her written response received on April 22, 1997, Licensee said she didn't know her shift had been canceled and thus arrived at the client's home at her regular time. Licensee acknowledged discussing the confusion regarding her shift with DL's daughter, but Licensee stated she did not intend to sound or appear threatening. Licensee said she took a get well card and flowers to DL's mother at the hospital, but was told by hospital staff that DL's mother had not been admitted as a patient.
- s. On December 28, 1994, client DL's parents notified the agency and requested that Licensee no longer be assigned to care for client DL. The reasons for the request were as follows:
- 1) Licensee talked on the telephone and stated client DL's mother was lazy.
- 2) Licensee went into client DL's parents' bedroom and used the telephone despite their requests not to enter the bedroom.
- 3) Licensee demanded access by the landlord into client DL's apartment to retrieve a folder Licensee left during a previous shift.
- t. On January 3, 1995, Licensee was suspended pending an investigation of the December 1994 incidents. Licensee's supervisor informed Licensee that a fact finding meeting was scheduled for January 4, 1995.

- u. On January 4, 1995, Licensee's supervisors met with Licensee to discuss the December 1994 incidents. Licensee's supervisor questioned Licensee on why she went to the hospital on December 23, 1994, after she attempted to enter client DL's apartment. Licensee stated she went to see client DL's mother and to give her a get well card.
- v. On January 5, 1995, Licensee's supervisor contacted client DL's parents in order to obtain additional information. Client DL's father expressed concern over multiple long distance telephone calls from their telephone.
- w. On January 9, 1995, Licensee met with her supervisors. Licensee's employment was terminated because of her breach of confidentiality and her inappropriate attempts to gain access to the home of a client.

IV.

LAWS

6. Licensee acknowledges that the conduct described in section III above constitutes a violation of Minnesota Statutes section 148.261 (1996) and justifies the disciplinary action described in section V below.

V.

DISCIPLINARY ACTION

The parties agree the Board may take the following disciplinary action and require compliance with the following terms:

A. Voluntary Surrender

- 7. The Board accepts Licensee's voluntary surrender of her current registration to practice professional nursing. Licensee shall not engage in any act which constitutes the practice of nursing as defined in Minnesota Statutes section 148.171 and shall not imply by words or conduct that Licensee is licensed to practice nursing.
- 8. Licensee shall surrender to the Board her current nursing registration renewal certificate. Surrender shall be accomplished by delivering said certificate personally or by certified mail to the Minnesota Board of Nursing, c/o Joyce M. Schowalter, Executive

Director, 2829 University Avenue SE, Suite 500, Minneapolis, Minnesota 55414, within five days after receipt by Licensee of the order issued by the Board.

B. Reinstatement of License

- 9. Licensee may not petition for reregistration of her license to practice p essional nursing until she meets with a Board Review Panel to review her current circumstate es and the incidents outlined in section III. The burden of proof shall be upon Licensee to demonstrate by a preponderance of evidence that she is capable of conducting herself in a fit and competent manner in the practice of professional nursing. At the time of Licensee's petition, Licensee shall comply with, at a minimum, the following:
- a. <u>Self-Report</u>. Licensee must submit to the Board a report from herself. The report shall provide and/or address:
 - 1) Type of employment in which Licensee has been involved;
- 2) Licensee's future plans in nursing and the steps she has taken in preparation for resuming her nursing practice; and
- 3) Any other information which Licensee believes would assist the Board in its ultimate review of this matter.
- b. <u>Report From Non-Nursing Employer</u>. Licensee must cause to be submitted to the Board a report from each employer Licensee has had, if any, during the twelve months immediately preceding her petition. Each report shall provide and/or address:
 - 1) Licensee's ability to perform assigned tasks;
 - 2) Licensee's attendance and reliability:
 - 3) Licensee's ability to handle stress; and
- 4) Any other information which the employer believes would assist the Board in its ultimate review of this matter.
- 10. The Board may, at any regularly scheduled meeting following Licensee's petition for reinstatement pursuant to paragraph 9 above, take any of the following actions:
 - a. Reissue a registration certificate to Licensee;

- b. Reissue a registration certificate to Licensee with limitations upon the scope of Licensee's practice and/or with conditions for Licensee's practice; or
- c. Deny Licensee's request for reissuance of a registration certificate based upon her failure to meet the burden of proof.

VI.

CONSEQUENCES FOR NONCOMPLIANCE OR ADDITIONAL VIOLATIONS

- 11. If Licensee fails to comply with or violates this Stipulation and Consent Order, Minnesota Statutes chapter 148, or Minnesota Rules chapters 6301 to 6340, the Review Panel may, in its discretion, seek additional discipline either by initiating a contested case proceeding pursuant to Minnesota Statutes chapter 14 or by bringing the matter directly to the Board pursuant to the following procedure:
- a. The Review Panel shall schedule a hearing before the Board. At least ten days prior to the hearing, the Review Panel shall mail Licensee a notice of the violation(s) alleged by the Review Panel. In addition, the notice shall designate the time and place of the hearing. Within seven days after the notice is mailed, Licensee shall submit a written response to the allegations. If Licensee does not submit a timely response to the Board, the allegations may be deemed admitted.
- b. The Review Panel, in its discretion, may schedule a conference with the Licensee prior to the hearing before the Board to discuss the allegations and to attempt to resolve the allegations through agreement.
- c. Prior to the hearing before the Board, the Review Panel and Licensee may submit affidavits and written argument in support of their positions. At the hearing, the Review Panel and Licensee may present oral argument. Argument shall not refer to matters outside the record. The evidentiary record shall be limited to the affidavits submitted prior to the hearing and this Stipulation and Consent Order. The Review Panel shall have the burden of proving by a preponderance of the evidence that a violation has occurred. If Licensee has failed to submit a timely response to the allegations, Licensee may not contest the allegations,

but may present argument concerning the appropriateness of additional discipline. Licensee waives a hearing before an administrative law judge, discovery, cross-examination of adverse witnesses, and other procedures governing hearings pursuant to Minnesota Statutes chapter 14.

- d. Licensee's correction of a violation prior to the conference, hearing, or meeting of the Board may be taken into account by the Board but shall not limit the Board's authority to impose discipline for the violation. A decision by the Review Panel not to seek discipline when it first learns of a violation will not waive the Review Panel's right to later seek discipline for that violation, either alone or in combination with other violations, at any time while this order is in effect.
- e. Following the hearing, the Board will deliberate confidentially. If the allegations are not proved, the Board will dismiss the allegations. If a violation is proved, the Board may impose additional discipline, including additional conditions of reinstatement or revocation of Licensee's license
- f. Nothing herein shall limit the Review Panel's or the Board's right to temporarily suspend Licensee's license pursuant to Minnesota Statutes section 148.262, subdivision 3 (1996), based on a violation of this Stipulation and Consent Order or based on conduct of Licensee not specifically referred to herein. Similarly, nothing herein shall limit the Review Panel's or the Board's right to automatically suspend Licensee's license pursuant to Minnesota Statutes section 148.262, subdivision 2 (1996).

VII.

ADDITIONAL INFORMATION

- 12. Within ten days of execution of this Stipulation and Consent Order, Licensee shall provide the Board with the names of all states in which Licensee is licensed to practice professional nursing or has applied for licensure as a professional or practical nurse.
- 13. Licensee waives the contested case hearing and all other procedures before the Board to which Licensee may be entitled under the Minnesota and United States constitutions, statutes, or rules.

- 14. Licensee waives any claims against the Board, the Minnesota Attorney General, the State of Minnesota, and their agents, employees, and representatives related to the investigation of the conduct herein, or the negotiation or execution of this Stipulation and Consent Order, which may otherwise be available to Licensee.
- 15. This Stipulation and Consent Order, the files, records, and proceedings associated with this matter shall constitute the entire record and may be reviewed by the Board in its consideration of this matter.
- 16. Either party may seek enforcement of this Stipulation and Consent Order in any appropriate civil court.
- 17. Licensee has read, understands, and agrees to this Stipulation and Consent Order and has voluntarily signed the Stipulation and Consent Order. Licensee is aware this Stipulation and Consent Order must be approved by the Board before it goes into effect. The Board may either approve the Stipulation and Consent Order as proposed, approve it subject to specified change, or reject it. If the changes are acceptable to Licensee, the Stipulation and Consent Order will take effect and the order as modified will be issued. If the changes are unacceptable to Licensee or the Board rejects the Stipulation and Consent Order, it will be of no effect except as specified in paragraph 18.
- 18. Licensee agrees that if the Board rejects this Stipulation and Consent Order or a lesser remedy than indicated in this settlement, and this case comes again before the Board, Licensee will assert no claim that the Board was prejudiced by its review and discussion of this Stipulation and Consent Order or of any records relating to it.
- 19. This Stipulation and Consent Order shall not limit the Board's authority to proceed against Licensee by initiating a contested case hearing or by other appropriate means on the basis of any act, conduct, or admission of Licensee which constitutes grounds for disciplinary action and which is not directly related to the specific facts and circumstances set forth in this document.

VIII.

DATA PRACTICES NOTICES

- 20. This Stipulation and Consent Order constitutes disciplinary action by the Board and is classified as public data pursuant to Minnesota Statutes section 13.41, subdivision 4 (1996). While this Stipulation and Consent Order is in effect, information obtained by the Board pursuant to this Order is considered active investigative data on a licensed health professional, and as such, is classified as confidential data pursuant to Minnesota Statutes section 13.41, subdivision 3 (1996).
- 21. This Stipulation contains the entire agreement between the parties, there being no other agreement of any kind, verbal or otherwise, which varies this stipulation.

 CONSENT:

BOARD OF NURSING

REVIEW PANEL

Haron a. Christensen, R.N.

Licensee

Dated: June 27, 1997

Board Member

Dated: 8-7-97, 1997

(land)

ORDER

MINNESOTA BOARD

OF NURSING

OYCE M. SCHOWALTER

Executive Director

STATE OF WISCONSIN

BEFORE THE BOARD OF NURSING

IN THE MATTER OF THE DISCIPLINARY PROCEEDINGS AGAINST

STIPULATION

KAREN ANN CHRISTENSEN, R.N., : RESPONDENT. :

97 NUR 195

It is hereby stipulated between Karen Ann Christensen, personally on her own behalf, and James W. Harris, Attorney for the Department of Regulation and Licensing, Division of Enforcement, as follows that:

- 1. This Stipulation is entered into as a result of a pending investigation of Respondent's licensure by the Division of Enforcement. Respondent consents to the resolution of this investigation by Stipulation and without the issuance of a formal complaint. Respondent hereby tenders the voluntary surrender of her license to practice as a nurse in the state of Wisconsin.
- 2. Respondent understands that by the signing of this Stipulation she voluntarily and knowingly waives her rights, including: the right to a hearing on the allegations against her, at which time the state has the burden of proving those allegations by a preponderance of the evidence; the right to confront and cross-examine the witnesses against her; the right to call witnesses on her behalf and to compel their attendance by subpoena; the right to testify herself; the right to file objections to any proposed decision and to present briefs or oral arguments to the officials who are to render the final decision; the right to petition for rehearing; and all other applicable rights afforded to her under the United States Constitution, the Wisconsin Constitution, the Wisconsin Statutes, and the Wisconsin Administrative Code.
 - 3. Respondent is aware of her right to seek legal representation and has been provided the opportunity to seek legal advice prior to signing this Stipulation.
 - 4. Respondent agrees to the adoption of the attached Final Decision and Order by the Board of Nursing. The parties to the Stipulation consent to the entry of the attached Final Decision and Order without further notice, pleading, appearance or consent of the parties. Respondent waives all rights to any appeal of the Board's order, if adopted in the form as attached.
 - 5. If the terms of this Stipulation are not acceptable to the Board, the parties shall not be bound by the contents of this Stipulation, and the matter shall be returned to the Division of Enforcement for further proceedings. In the event that this Stipulation is not accepted by the Board, the parties agree not to contend that the Board has been prejudiced or biased in any manner by the consideration of this attempted resolution.

- 6. Attached to this Stipulation is the current licensure card of Respondent.
- 7. The parties to this Stipulation agree that the attorney for the Division of Enforcement may appear before the Board of Nursing for the purposes of speaking in support of this agreement and answering questions that the members of the Board may have in connection with their deliberations on the Stipulation.
- 8. The Division of Enforcement joins respondent in recommending the Board of Nursing adopt this Stipulation and issue the attached Final Decision and Order.

Karen	ann	Christener	RN_	March	26	1998	
Karen Ann (,		·• —	Date			

James W. Harris, Attorney

Division of Enforcement

March. 30, 1998

Date

STATE OF WISCONSIN DEPARTMENT OF REGULATION AND LICENSING BEFORE THE BOARD OF NURSING

In the Matter of the Disciplinary Proceedings Against

Respondent.

Karen Ann Christensen, R.N.,

AFFIDAVIT OF MAILING

STATE OF WISCONSIN)
)
COUNTY OF DANE)

- I, Kate Rotenberg, having been duly sworn on oath, state the following to be true and correct based on my personal knowledge:
 - 1. I am employed by the Wisconsin Department of Regulation and Licensing.
- 2. On May 15, 1998, I served the Final Decision and Order dated May 8, 1998, with Ms. Christensen's RN License, LS9805084NUR, upon the Respondent Karen Ann Christensen, R.N. by enclosing a true and accurate copy of the above-described document in an envelope properly stamped and addressed to the above-named Respondent and placing the envelope in the State of Wisconsin mail system to be mailed by the United States Post Office by certified mail. The certified mail receipt number on the envelope is P 221 158 895.
- 3. The address used for mailing the Decision is the address that appears in the records of the Department as the Respondent's last-known address and is:

Karen Ann Christensen, R.N. Pioneer Villa Apt. 108 McGregor MN 55760

Kate Rotenberg

Department of Regulation and Licensing

Office of Legal Counsel

Subscribed and sworn to before me

his / day o

, State of Wisconsin

My commission is permanent.

NOTICE OF RIGHTS OF APPEAL

TO: KAREN ANN CHRISTENSEN RN

You have been issued a Final Decision and Order. For purposes of service the date of mailing of this Final Decision and Order is $\frac{5/15/98}{}$ Your rights to request a rehearing and/or judicial review are summarized below and set forth fully in the statutes reprinted on the reverse side.

A. REHEARING.

Any person aggreeved by this order may file a written petition for rehearing within 20 days after service of this order, as provided in section 227.49 of the Wisconsin Statutes. The 20 day period commences on the day of personal service or the date of mailing of this decision. The date of mailing of this Final Decision is shown above.

A petition for rehearing should name as respondent and be filed with the party identified below.

A petition for rehearing shall specify in detail the grounds for relief sought and supporting authorities. Rehearing will be granted only on the basis of some material error of law, material error of fact, or new evidence sufficiently strong to reverse or modify the Order which could not have been previously discovered by due diligence. The agency may order a rehearing or enter an order disposing of the petition without a hearing. If the agency does not enter an order disposing of the petition within 30 days of the filling of the petition, the petition shall be deemed to have been denied at the end of the 30 day period.

A petition for rehearing is not a prerequisite for judicial review.

B. JUDICIAL REVIEW.

Any person aggrieved by this decision may petition for judicial review as specified in section 227.53, Wisconsin Statutes (copy on reverse side). The petition for judicial review must be filed in circuit court where the petitioner resides, except if the petitioner is a non-resident of the state, the proceedings shall be in the circuit court for Dane County. The petition should name as the respondent the Department, Board, Examining Board, or Affiliated Credentialing Board which issued the Final Decision and Order. A copy of the petition for judicial review must also be served upon the respondent at the address listed below.

A petition for judicial review must be served personally or by certified mail on the respondent and filed with the court within 30 days after service of the Final Decision and Order if there is no petition for rehearing, or within 30 days after service of the order finally disposing of a petition for rehearing, or within 30 days after the final disposition by operation of law of any petition for rehearing. Courts have held that the right to judicial review of administrative agency decisions is dependent upon strict compliance with the requirements of sec. 227.53 (1) (a), Stats. This statute requires, among other things, that a petition for review be served upon the agency and be filed with the clerk of the circuit court within the applicable thirty day period.

The 30 day period for serving and filing a petition for judicial review commences on the day after personal service or mailing of the Final Decision and Order by the agency, or, if a petition for rehearing has been timely filed, the day after personal service or mailing of a final decision or disposition by the agency of the petition for rehearing, or the day after the final disposition by operation of the law of a petition for rehearing. The date of mailing of this Final Decision and Order is shown above.

The petition shall state the nature of the petitioner's interest, the facts showing that the petitioner is a person aggreeved by the decision, and the grounds specified in section 227.57, Wisconsin Statutes, upon which the petitioner contends that the decision should be reversed or modified. The petition shall be entitled in the name of the person serving it as Petitioner and the Respondent as described below

SERVE PETITION FOR REHEARING OR JUDICIAL REVIEW ON:

STATE OF WISCONSIN BOARD OF NURSING

P.O. Box 8935
Madison WI 53708-8935